

Chairman's message

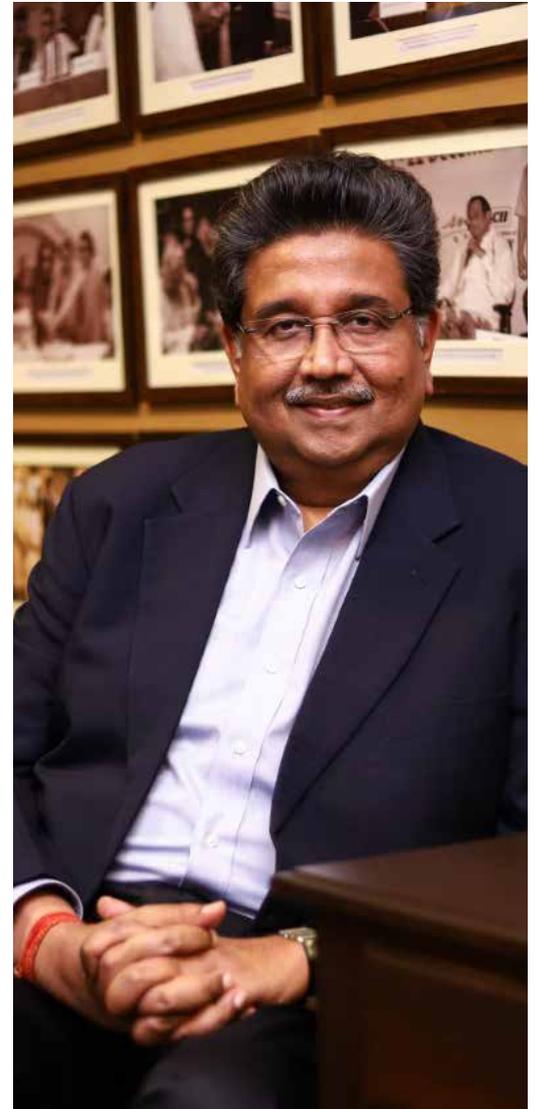
The COVID-19 pandemic has taught us many lessons, the most important being how to cope with sudden uncertainties. As the coronavirus outbreak has shown, life can change very quickly and very unpredictably. While many things remain outside our control, our mindset is the key to coping with difficult circumstances. Much about life is unsure at the moment. But while we cannot control these extraordinary situations, we are not totally powerless. Instead of worrying about the uncontrollable, we must try to refocus our minds on taking action over the aspects that are within our grip. It is easy to become overwhelmed by negative mindsets. Yet, when we feel that we can do nothing else about a situation, we can still actively face up to our emotions – even the most fearful ones. Allowing ourselves to experience uncertainty can help us to come to terms with our surroundings and deal with challenges.

Nothing on this planet lasts forever and the time we have should be cherished and used to its fullest potential. One of the best ways to cope with the current times is to live in the moment. We have to enjoy

the moment while it is in front of us. And we have to accept life for what it is – a finite span of time with infinite possibilities. Once we accept that nothing endures endlessly, we also prepare ourselves for the reality that the situation will change. Time and change go hand-in-hand, and it is up to us to flow with it, grow with it and add to our life by being grateful for what is good and positive.

Every situation comes with an expiry date. Sometimes when we are in the middle of a problem, we forget that this too will resolve itself with time. Change is inevitable. The cycle goes on. Good times come to an end. So do bad times. Today, where there is sorrow, there may be joy tomorrow. Man can bear anything if he sets his mind to it, even during the harshest trials. As Oprah Winfrey had said, 'Time isn't the enemy. Fear of change is. Accept that nothing lasts forever and you'll start to appreciate the advantages of whatever lies beyond this current darkness.'

Ravi Neotia



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NeoFocus

City Centre Malls: Safety & Hygiene Initiatives

The COVID-19 pandemic is the defining global health crisis of our time and the greatest challenge we have faced since the Second World War. Since its emergence in Asia late last year, the virus has spread and countries are racing to slow its spread through various means.

City Centres at Salt Lake and New Town in Kolkata, Siliguri and Haldia opened their doors to public on 8th June with enhanced safety and hygiene protocols. These are small but firm steps to contain the spread of the virus and give shoppers confidence to operate within the premises in these difficult times.

Safe distance marking is done at all operational entries, lift and escalator zones and inside the lifts to maintain social distancing. Access to lifts is redesigned at strategic floors to streamline the screening process. Our mall premises, including all common areas, washrooms, service areas, back areas, lifts, escalators, HVAC systems, water tanks and reservoirs are being sanitised regularly. Fumigation with disinfectants is being carried out on a daily basis. Also, areas in washrooms that are frequently touched are being sanitised every 30 minutes.

You can only enter the malls if you are using a mask and your body temperature is below 98.5 F. All entries are being planned with the aid of thermal screening and sanitisation. Sanitisers are placed at all entry points and strategic locations for the use of visitors. Frequent announcements is also being done on safety precautions to combat COVID -19.

Daily health checks of our mall team members and service staff are being done and only clinically verified staff are being allowed to deliver services. Use of personal protective gears for security and services staff is mandatory.

Furthermore, isolation chambers have been created in the malls with basic facilities to isolate COVID-19 suspects.



Thermal screening of all guests is mandatory



Disinfecting all cars and two wheelers during entry



Sanitisation of all touch points at regular intervals



Sanitisation dispenser at the mall entrance

NeoFocus



Seating at all food courts facilitate social distancing



Dust bins are regularly disinfected for safety



Handrails and doors are thoroughly cleaned



Sanitiser dispensers are placed near elevators



All public spaces are fumigated daily



A glimpse of the isolation room

NeoCare

City Centre Salt Lake

We are happy to announce that meticulous measures are in place to make all our hospitality properties absolutely safe. From disinfecting and sanitising to creating services and experiences that are social distance-friendly, we have left no safety and hygiene measures unchecked to ensure the best service at all our restaurants, cafes, hotels and resorts. Here are some of the glimpses of the initiatives undertaken. Welcome back!



Maintaining absolute hygiene at tables



Sanitising all guest areas and touch points



Temperature of all staff is checked before they enter the premises

NeoCare

Our Humble Effort In Community Aid



Vegetables are chlorinised before cooking



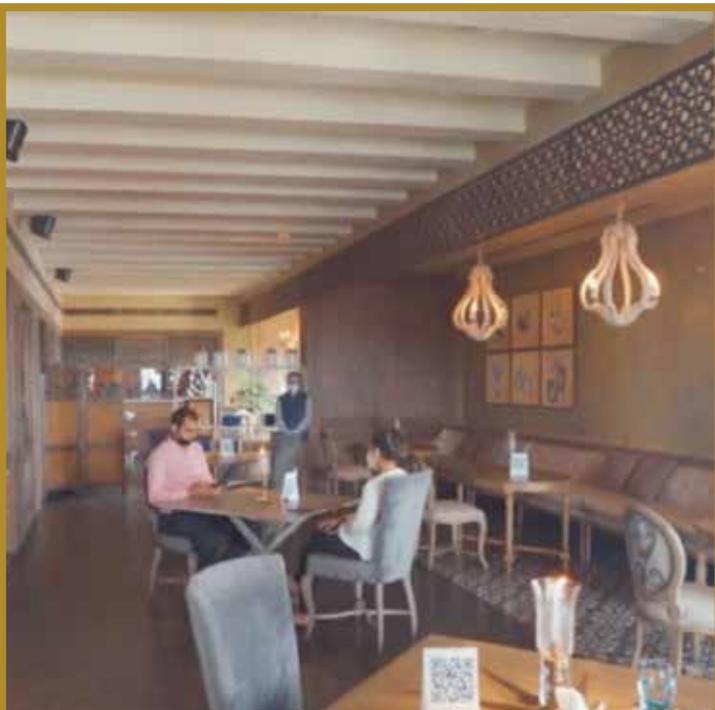
Room service staff are fully geared for safety



Waiting areas are marked for social distancing



Wearing of gloves and masks is mandatory



All restaurants now maintain social distancing



Safety measures at all front desks

NeoCare

Raichak On Ganges

Raichak on Ganges is delighted to welcome you back with enhanced safety and hygiene protocols in place in a renewed spirit of spreading virus-free happiness. The premises is completely sanitised for your wellbeing and we look forward to having you back once again. Even in these extraordinary times, holidays are becoming a possibility!



Contactless menu cards help to keep the table protected



Enhanced hygiene in our kitchens for safety



Sanitisation of all guest areas

NeoHealth

Healthcare

We are continuing with several precautionary measures taken for COVID-19 at all our hospitals for the safety and welfare of our patients. Here are some images of our staff and doctors using protection gear that we have distributed. In addition, videos are also being regularly posted as testimonials from patients and top consultants.



Our reception areas are the first point of safety and protection for your healthcare



A doctor's chamber in these 'new-normal' times



Our information desk at Siliguri

NeoWorld

Housing and Township

Ongoing Projects

Utalika, EM Bypass

A premium luxury residential project spread across 20 acres with 1000+ units under construction

www.atalikaluxury.com | +91 33 4040 8070

Utalika WBHIRA REG No. HIRA/P/SOU/2018/000043

Uddipa, Sinthee More

A residential project spread over 2.2 acres with 360 units under construction

www.uddipa.com | +91 33 4040 8080

Uddipa WBHIRA REG No. HIRA/P/NOR/2018/000106

Uttsav Park, Dhulagarh

A plotted development project spread over 43 acres which offers a wide range of plots

+91 33 4040 8080

The Residency - City Centre Patna

A luxury residential project spread over 2 acres with 127 units under construction

patnaresidency.com | +91 33 4040 6060

RERA Registration No: BRERAP05734-1/994/R-766/2019 | www.rera.bihar.gov.in

Completed Projects

Udayan, EM Bypass

First integrated social project of Kolkata spread over 26 acres comprising 1606 units

Ulhas, Burdwan

A mini township spread over 96 acres

Uttorayon, Siliguri

An integrated residential township spread over 400 acres

Urvashi, Durgapur

A residential township spread over 120 acres

Utsa, New Town

A residential project spread over 5 acres with 402 units

Ujjwala, New Town

An enclave of luxury residential homes spread over 5 acres with 466 units

Ujaas, Lake Town

A residential project spread over 4.8 acres with 174 units

Upohar, EM Bypass

A premium residential project spread over 18 acres with 1198 units

The Residency, City Centre Salt Lake

Designer home spread over 1.8 acres with 60 units

Udvita, Manicktala

A convenient residential project spread over 1.6 acres with 150 units

www.ambujaneotia.com | +91 33 4040 6060

Education

The Neotia University

A private university offering contemporary, holistic education

www.tnu.in | +91 98317 30966/ +91 91636 10909

Healthcare

Bhagirathi Neotia Woman & Child Care Centre

Superspecialty hospitals for woman and child healthcare

Rawdon Street: +91 33 4040 5000 | New Town: +91 33 3323 5000

www.neotiahospital.com

Neotia Getwel Healthcare Centre

Siliguri's multi-specialty, tertiary-care hospital offering global expertise and technologies in healthcare services

www.neotiagetwelsiliguri.com | +91 353 305 3000

Genome - The Fertility Centre

A chain of fertility centres which supports and facilitates conception through Assisted Reproductive Technology

www.lifeatgenome.com | +91 800 1255 000

Neotia Mediplus

The NABL accredited chain of diagnostic centres

+91 33 4040 8000

Neotia Academy of Nursing

An institute imparting world class nursing education

www.neotiaacademy.com | +91 33 6815 5000

Commercial

Ecospace, New Town

A contemporarily designed business park spread over 20 acres comprising 20 lac sq ft of office space

Ecostation, Salt Lake

A 17-storey business tower comprising 2 lac sqft IT/ITES space

Ecosuite, New Town

A 7-storey premium commercial development comprising 1 lac sqft space

Ecocentre, Salt Lake

A 20-storey commercial development comprising 5 lac sqft office space and a boutique hotel

www.ambujaneotia.com | +91 33 4040 6060

CII-Suresh Neotia Centre of Excellence for Leadership

Serves as a facilitator for development of leaders, promoting economic and industrial growth

www.cii-leadership.in | +91 33 6614 0100

Neotia Institute of Technology, Management and Science (NITMAS)

Affiliated to MAKAUT and approved by AICTE offering courses in Electronics & Communication Engineering (ECE) and Computer Science & Engineering (CSE)

www.nitmas.edu.in | +91 33 4008 4848

Hospitality**Hotels & Resorts****The Ffort Raichak - Raichak on Ganges**

An experiential hotel with 62 rooms, 31 deluxe suites (The Ffort Suites) ideal for families & large group & 19 duplex villas (Anaya Villas) surrounded by a 7000 sq.ft pool & private rooftop bubble bath
+91 33 4040 4040 | +91 98314 04040

Ganga Kutir - Raichak on Ganges

A luxury resort with 26 guest rooms which includes 16 guest rooms by the river and 10 duplex Pool Villas
+91 33 4040 4040 | +91 98314 04040

Swissotel Kolkata Neotia Vista

Deluxe 5-star hotel located in New Town
www.swissotel.com | +91 33 6626 6666

Altair

A boutique hotel comprising 23 well-appointed rooms and a sky lounge in Sector V, Salt Lake
altairkolkata.com | +033 7101 7101

Raajkutir

A boutique hotel comprising 33 well-appointed rooms at Swabhumii
raajkutir.com | +91 33 4040 4040

Montana Vista

Siliguri's first premium club & hotel offering leisure and entertainment choices comprising 39 well-appointed rooms
+91 35325 71401

Ecohub

A business club & hotel located inside the Ecospace Business Park with 9 well-appointed rooms
+91 33 4031 9000

Ganga Awas - Raichak on Ganges

Country homes spread across the landscape at Raichak
raichakonganges.com | +91 33 4040 4070

Clubs**The Conclave**

The city's first business club located at AJC Bose Road
+91 33 2290 5555

Club Verde

One of Kolkata's premier clubs, providing world-class clubbing experience with 4 well-appointed rooms
+91 33 2423 9900

Dining**The Orient**

Specialty restaurant offering cuisine from South East Asian countries
Salt Lake: +91 90514 77177 | New Town: +91 86979 05725
Raichak on Ganges: +91 33 4040 4040 | +91 98314 04040

Sonar Tori

A boutique restaurant serving authentic Bengali cuisine
City Centre Salt Lake: +91 98745 17000
Raichak on Ganges: +91 33 4040 4040 | +91 98314 04040

Afraa Lounge & Restaurant

Enjoy delectable Mediterranean cuisine and revel in Bar and Lounge experience located at City Centre Salt Lake
neotiahospitality.com | +91 98312 52442

Uno Chicago Bar & Grill

An authentic American Bar & Grill experience at Swabhumii, Kolkata: +91 99714 48700
Gardens Galleria Mall, Noida: +91 96675 40038
Forum Shantiniketan Whitefield Bangalore: +91 96675 40036

QSR**Afraa Deli**

An all-day spread with a sumptuous breakfast and takeaway menu
Ecospace: +91 84200 85087 | City Centre Salt Lake: +91 84203 97977 | City Centre New Town: +91 6335 6891 | Acropolis: +91 84200 70000

Afraa Creperie

A popular creperie offering delectable food enveloped in a contemporary and cozy environment at City Centre Salt Lake: +91 6333 4985

Tea Junction

A tea shop reviving the old 'adda' concept of Kolkata
theteajunction.co.in | +91 83360 00053

Retail**City Centre, Salt Lake, Kolkata**

A complete shopping experience spread over 4 lac sqft
+91 33 4006 3195

City Centre, New Town, Kolkata

A mixed-use commercial complex in New Town spread over 3.5 lac sqft
+91 33 2526 6000

City Centre, Siliguri

A multi-utility project consisting of shopping plaza, multiplex and entertainment arena spread over 6.05 lac sqft
+91 98320 69908

City Centre, Raipur

A mixed-use complex comprising shopping plaza, entertainment arena and office space spread over 3.5 lac sqft
+91 96177 10000

City Centre, Haldia

A mixed-use commercial complex consisting of shopping plaza, entertainment arena and office space spread over 3 lac sqft
www.citycentremalls.in | +91 70440 59536

Incubation**Neotec Hub**

An Incubation centre empowering startup ecosystem in Eastern India
Ecospace New Town: +91 4040 6169